



NEWSLETTER

April- 2026

From the Managing Director's Desk – April 2026

Dear Guests and Partners,

Warm greetings from Bergamont Hotels.

As we step into April, we continue to focus on strengthening our service standards, enhancing guest satisfaction, and ensuring consistency across all our properties. Our commitment remains centered on delivering quality experiences with attention to detail and personalized care.

I would like to sincerely appreciate the dedication and efforts of our team, whose passion and hard work drive our progress every day. I also extend my gratitude to our valued guests and partners for your continued trust and support.

As we move forward, we remain focused on sustainable growth, operational excellence, and creating memorable experiences for everyone who chooses Bergamont.

We look forward to welcoming you and serving you better.

Warm regards,
M. Nadarajan
Managing Director
Bergamont Hotels Pvt. Ltd.



NEWSLETTER

April- 2026

Introducing Bliss by Bergamont

We are proud to unveil our new identity – Bliss by Bergamont.

This marks an exciting new chapter in our journey, reflecting our vision to create refined, contemporary experiences while upholding the trusted legacy of Bergamont Hotels. The new logo embodies elegance, comfort, and a commitment to delivering moments of true bliss to our guests.



With this launch, we look forward to expanding our presence and offering thoughtfully curated hospitality experiences that resonate with today's travelers.

We are excited about this new beginning and thank you for being a part of our journey.

Celebrating Growth & Leadership

We are pleased to announce the promotion of Mr. R. Ramachandran from Chief Operating Officer to Executive Vice President.

Mr. Ramachandran has been an integral part of our organization, demonstrating exceptional leadership, dedication, and a strong commitment to excellence. His contributions have played a key role in driving operational efficiency and growth across our properties.

As he steps into his new role as Executive Vice President, we are confident that his vision and expertise will continue to guide the organization towards greater success.

We extend our heartfelt congratulations to him and wish him continued achievements in his new position.



NEWSLETTER

April- 2026

Celebrating Our Team Spirit

At Bergamont Hotels, we take pride in celebrating our people. As part of our culture, we conduct monthly birthday celebrations for all our staff, ensuring every team member feels valued and appreciated.

A recent celebration at Alps Residency brought the team together for a joyful occasion filled with smiles and camaraderie. Such moments reflect our commitment to fostering a positive and engaging work environment.

We look forward to many more celebrations that strengthen our bond as one Bergamont family.



Leadership Announcement – Cholaa Dynasty

We are delighted to announce the appointment of Mr. Christopher Thomas as the General Manager of Cholaa Dynasty by Bergamont Hotels.

A seasoned hospitality professional, he brings strong leadership, operational expertise, and a commitment to excellence. We are confident that his vision will further strengthen the hotel's performance and elevate guest experiences.

We wish him continued success in his new role.



NEWSLETTER

April- 2026

A Token of Appreciation for Our Banking Community

At Chola Dynasty by Bergamont Hotels, we believe in recognizing and appreciating the dedication of professionals who contribute tirelessly to our society.

As a gesture of gratitude, we are pleased to extend a special 15% dining discount for bank employees, valid from 1st to 15th April 2026.

This initiative is our way of thanking the banking community for their commitment, hard work, and invaluable service. We look forward to welcoming them to experience our hospitality and enjoy a well-deserved break.



Operational Update



Due to the ongoing cylinder shortage across regions, Bergamont Hotels has proactively adapted its operations to ensure uninterrupted service.

Across our properties, we have implemented alternative solutions such as the use of firewood and electric induction systems for kitchen operations. These measures have enabled us to maintain consistency in service while ensuring operational efficiency.

We appreciate the flexibility and dedication of our teams in managing this transition smoothly, and we remain committed to delivering quality experiences to our guests at all times.



NEWSLETTER

April- 2026

Corporate HR Visit Across Bergamont Properties



As part of our commitment to maintaining strong HR practices and operational excellence, the Corporate HR Team, along with the Deputy Manager – HR, conducted visits across Bergamont properties.

To mark the beginning of the “Year of Employee Retention,” the Corporate HR Team has taken the first step by initiating visits to employees across all units.

The visits focused on employee interactions, verification of staff records, and ensuring that all HR processes and documentation are aligned with company standards. This initiative also provided an opportunity to engage directly with teams, understand their concerns, and strengthen overall coordination.

Such visits play a vital role in reinforcing discipline, transparency, and consistency across all our properties, while also supporting employee development and organizational growth.