

### WSI, E'I

#### From the MD's Desk

#### Coordination and Commitment - The Foundation of Our Growth

This month, I wish to reflect on two values that continue to shape our journey - coordination and commitment.

In every successful organization, coordination is the invisible thread that connects departments, people, and ideas. When each of us aligns our efforts towards a common goal, we create not just efficiency, but excellence. It's this seamless coordination that allows us to respond quickly, solve challenges together, and deliver the best experiences to our guests.

Equally vital is commitment - the personal dedication we bring to every task. Commitment is not about obligation; it's about ownership. It's about doing what we promise, and doing it with passion and consistency. When we stay committed to our roles, our standards, and our vision, success becomes a natural outcome.

As we move forward, let us continue to strengthen our coordination across teams and uphold our commitment to quality, service, and mutual respect. Together, these values will guide us toward greater achievements in the months ahead.

Warm regards, M. Nadarajan **Managing Director Bergamont Hotels** 



















### NEWSLETTER

#### Discover the Destinations Around Bergamont!





At Bergamont Hotels, we've begun a new social media initiative to showcase the unique destinations surrounding each of our properties. Through this series, we aim to help our guests and followers explore the local highlights, attractions, and experiences that make every Bergamont location special.

Each post also mentions the distance from our property to these key destinations, making it easier for guests to plan their visits and discover what's nearby.

Join us on this journey as we celebrate not just our hotels, but the stories and sights that surround them.



















## NEWSLETTER



#### Spreading Smiles Through a Meal - CD Kitchen **Team's Act of Kindness**





At Bergamont, we believe that true hospitality extends beyond our guests - it reaches into the heart of our community.

Our CD Kitchen Team recently demonstrated this spirit by sponsoring one meal at Sneham Old Age Home, sharing love and comfort with the residents. This thoughtful gesture brought smiles and joy to many faces, reminding us that compassion and togetherness are the real essence of service.

We applaud the team for their heartfelt initiative and commitment to making a difference - one meal, one moment, and one smile at a time.









MARY LAND



KHANNA FIESTA







## NEWSLETTER

#### **Guest Experiences That Inspire Us!**





At Bergamont Hotels, we take pride in creating memorable stays filled with comfort, warmth, and genuine hospitality.

We're delighted to share the heartfelt words from our happy guests — Ms. Jigisha Pancholi at ASR Parklane, and Ms. Jayshree Navin at The Mayberry Boutique Hotel — who rated us 5/5 for rooms, service, and location.

Their appreciation reflects our team's continuous commitment to excellence and personalized service across all Bergamont properties. Every guest experience motivates us to go the extra mile and deliver the finest in hospitality.

→ Thank you for trusting Bergamont Hotels — where every stay feels like home.



















### NEWSLETTER



#### Khana Fiesta at Palate - Rooftop Dining Redefined!







Experience the charm of dining under the stars at Palate Roof Top Restaurant, the perfect venue for memorable gatherings. Whether it's an exclusive family celebration, a private corporate meet, or a fun college hangout, Palate offers a cosy and elegant space that can host up to 100 guests.

Savour our buffet and barbecue-style cuisine, featuring a spread of mouth-watering grilled delicacies that bring warmth and flavour to every occasion. With its relaxed ambience and scenic rooftop view, Palate makes every meal an unforgettable experience.

⇒ Book your private event today – where great food meets great memories!

















### NEWSLEI



**#** Union Minister Shri Shivraj Singh Chouhan Ji at Alps Residency







We were honoured to host Union Minister Shri Shivraj Singh Chouhan Ji at Alps Residency, a proud property under Bergamont Hotels. His gracious presence added great warmth to our team and inspired us to continue delivering excellence in hospitality.

The visit was a moment of pride and encouragement for our staff, reflecting our continued commitment to providing comfort and service that meet the expectations of esteemed guests and dignitaries alike.

- Team Alps Residency, Bergamont Hotels



















# NEWSLETTER

### Campus Recruitment Drive at Amrita International Institute of Hotel Management, Trichy







Bergamont Hotels recently conducted a campus interview at Amrita International Institute of Hotel Management, Trichy, as part of our continuous effort to nurture young hospitality talent.

A total of 40 aspiring students participated in the recruitment drive. The majority expressed strong interest in joining the Kitchen Department, while others showed enthusiasm for Housekeeping, Front Office, F&B Service, and Bell Desk roles.

The selected candidates are expected to join the Bergamont family on 15th November, following the completion of their academic requirements.

We look forward to welcoming these bright minds into our team and guiding them toward a rewarding career in hospitality.













