Pet Policy

The Heritage Village Resort & Spa, Goa

At The Heritage Village Resort & Spa, Goa, we understand that pets are an important part of your family. We are delighted to welcome your furry companions and want to ensure a comfortable and enjoyable stay for both our guests and their pets.

To maintain a pleasant environment for everyone, we request all pet owners to kindly follow the guidelines below:

1. Pet Accommodation

- Only cats and dogs are permitted.
- A maximum of one pet is allowed per designated pet-friendly room.
- The maximum permissible weight for a pet is 50 lbs.
- Pets must be accompanied and supervised by an adult at all times.
- Pets must be kept on a leash whenever they are outside the guest room.

2. Health & Hygiene

- Guests must ensure that their pets are fully vaccinated and up to date with flea and tick treatments.
- Valid medical and vaccination records must be presented upon request.
- A designated area is available for pets to attend to their natural needs. Guests are requested to use this area and ensure that all pet waste is cleaned up promptly, both within the resort and across the property grounds.

3. Restricted Areas

For the comfort, safety and convenience of all guests, pets are not permitted in the following areas:

- Lobby
- Chutney Restaurant
- Lounges and pubs
- Swimming pool
- Poolside sunbeds

4. Pet Bedding & Amenities

- Special pet bedding will be provided for your companion.
- Pets are not permitted on guest beds.
- Complimentary pet walking service is available at the resort upon request.

5. Pet Charges

A charge of **INR 1,500 + applicable taxes per pet, per day** will apply.

The charges include:

- A portion of customised pet food (Mutton is not included) or Pedigree/Whiskas.
- Special pet bedding.
- Chew toy.

- Poop catcher.

6. Pet Behaviour & Responsibility

- Pet owners are fully responsible for their pets' behaviour throughout their stay.
- In the event of excessive noise or disturbance caused by a pet, the resort management reserves the right to contact the pet owner and request appropriate corrective action.
- If the disturbance continues, the resort reserves the right to make alternative accommodation arrangements for the pet.
- Guests will be held responsible for any damage, accidents or injuries caused by their pets to the guest room, its contents or resort property. Any costs incurred as a result will be charged to the pet owner.
- The resort shall not be held responsible for any accidents or injuries caused to or by pets during their stay.

7. Resort's Right of Admission

The Heritage Village Resort & Spa, Goa reserves the right to accept or decline any pet at its sole discretion. The resort's decision regarding the admission of any pet shall be final and binding.

A Gentle Reminder

We request all pet owners to be considerate of fellow guests and ensure that their furry companions are comfortable, well-behaved and supervised throughout their stay.

Thank you for your cooperation. We look forward to welcoming you and your furry family members to The Heritage Village Resort & Spa, Goa!