



TAMARIND HILLS

RESORT AND VILLAS - ANTIGUA

Our Privacy Policy

1. Our Commitment to Privacy

Tamarind Hills is committed to protecting your personal information. This policy describes how we collect, use, and safeguard your data when you visit our website, stay at our properties, or use our services.

2. Information We Collect

We collect information to provide you with a tailored experience, including:

Personal Details: Name, email, phone number, address, nationality, and passport/visa information.

Stay Information: Arrival/departure dates, room preferences, and special requests.

Payment Information: Credit card details and billing information.

Security Data: CCTV footage in public areas (lobby, hallways) and key card usage.

Digital Data: IP address, browser type, and cookie data when visiting our website.

3. How We Use Your Information

We use your information to:

Process and manage hotel reservations.

Provide personalized services and improve guest experience.

Comply with legal obligations (e.g., local police registration).

Send marketing communications (with your consent).

4. Sharing and Disclosure

We may share your data with:

Third-party service providers (e.g., payment processors, marketing platforms).

Law enforcement or regulatory bodies when required by law.

5. Security Measures

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, loss, or misuse.

6. Your Rights

Depending on your location, you may have the right to access, correct, or delete your personal data. To exercise these rights, please contact us at info@tamarindhills.com

7. Changes to This Policy

We may update this policy periodically. The latest version will always be available on our website.